



RETURN TO:
 VMAX TECHNOLOGY INC.
 7-13520 CRESTWOOD PLACE,
 RICHMOND, BC V6V 2G3
 TEL: 604-214-3638 FAX: 604-214-3618
<http://www.vmaxcanada.com>

RMA REQUEST FORM

(**We will reject all packages without the RMA# clearly marked on the outside of the package! **)

Date: _____

Company Name: _____

Contact Person: _____

Address: _____

Email address: _____

Tel # _____

Fax# _____

RMA #

	Invoice #	Invoice Date	Model	Serial #	Problem in Detail (full description - do not just say "no power")
1					
2					
3					
4					
5					
6					

Notes:

- To get the RMA#, Please fill this form and fax to our technician at 604-214-3618**
- All RMA products must be returned to our technician with approved RMA#. For shipping, RMA# has to be labeled on the shipping box, and retail version products has to be shipped with original box.**
- For printers, monitors, scanners and other retail peripheral products, we only do 30 days DOA. After 30 days, you have to deal to relative service center or manufactory. All parts have the factory's standard warranty.**
- Your RMA parts has to be returned in 7 days after you get the RMA# from us. Our technician will check the condition of the parts and make the decision. All physical damaged parts void the warranty.**
- All RMA products must be shipping to us with pre-paid.**